

# Managing Conflict in Projects



2  
Tage

14  
PDUs<sup>1</sup>

16  
QHs<sup>2</sup>

E21  
Webcode

This training is only available as inhouse training.

Conflicts of interest, personal differences or conflicting tasks required by different organisational units: In this training you will learn how to identify and resolve such, and other, conflicts as early on as possible. You will also learn how you can strengthen your team's cohesiveness. On a personal level, you will learn how to feel more at ease with, and better deal with conflict.

## What you will learn

- > Defining conflict: What is conflict?
- > Identifying conflict in the early stages
- > Analysing conflict with tried and tested tools
- > Developing strategies to resolve conflict
- > Resolving conflict (for example by facilitating conversations to resolve conflict)
- > Bringing in professional help in extreme cases
- > Feeling more at ease and safe with conflict

## Duration

2 days equals 14 PDUs (Professional Development Units for the re-certification according to PMI<sup>®</sup>)  
equals 16 QHs (Qualifying Training Hours for the re-certification according to IPMA<sup>®</sup>)

**Please contact us for more information or a free quote.**

## Dates:

## Fine print:

You can read the general terms and conditions for the inter-company events of the next level academy here:  
[www.nextlevelconsulting.com/en/our-services/training-and-development/general-terms-and-conditions/](http://www.nextlevelconsulting.com/en/our-services/training-and-development/general-terms-and-conditions/)

→ *Any questions?*

We look forward to hearing from you.

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